

STRENGTHENING RESPONSIBLE FINANCE

- Enhancement of financial education
- Promotion of responsible trading
- Development of ESG products and services
- Upskill of ESG know-how of PFAs

SPREADING SUSTAINABILITY CULTURE

- Empowerment of gender equality and diversity
- Promotion of a culture of sustainability for the stakeholders and the community



STRENGTHENING GOVERNANCE BEST PRACTICES

- Improvement of best practices through third-party certification
- Maintain a low cyber and ICT risk level

ENVIRONMENTAL COMMITMENT AND SUPPLY CHAIN OVERSIGHT

- 2050 Net Zero Targets and EMAS certification
- Improvement of the environmental and social oversight across the supply chain