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Agenda

- Fineco highlights
- FY15 Results



Introducing Fineco

- Leading multichannel direct bank in Italy, pioneer in anticipating sector trends since 1999
- One single account with multiple service access
 - Online traditional banking services
 - Trading platform of choice in Italy
 - Investment services with multibrand product offer and guided open architecture approach
- Fully Integrated "products distribution" approach mainly through Personal Financial Advisors (PFAs) (#3 in Italy) and online / mobile banking
- Highly loyal and growing base of over 1mln clients
- Simplicity, transparency and innovation at heart of our business model

55.3bn 5.5bn TFA Dec'15 2015 Net Sales

TFA Dec'15 2015 Net Sales (+12% y/y) (+37% y/y)

544min +21% 2015 revenues Revenue y/y

2,622 99% PFAs Dec'15 Client satisfaction

191mln 43%

2015 net income annualized RoE



Growth and Innovation History

Birth of

Banca

Fineco

1999

The bank for the future ... dating back to 1999

Business innovation

Pioneer in online trading 1st bank combining PFA on Borsa and direct bank Italiana

Capitalia Group, FinecoGroup S.p.A. listed 2002

Part of

Capitalia merged into UniCredit

2007

Merger of **FINECO** and WniCredit **Most relevant** merger involving two PFA networks1

2008

A leading IPO

2014

player in Italy and Europe

2015

Product innovation



2001

Pioneer in launching an online trading platform in Europe

Multicurrency



Launched trading on forex, the global currency exchange

Security disposable Pin



Personal balance sheet service (MoneyMap)

Digital signature



Fineco Advice



Logos

Advanced financial consulting services (Core Series)

Innovation continues ...



Note:

In terms of size of PFA networks involved

Fineco Highlights

Unique business model, leading position in core segments, recurring profitability and attractive growth

Attractive market	In the "sweet spot" to capture healthy long term sector dynamics
Attractive market	Leading position in core markets, difficult to replicate
	Unique, fully integrated business model (a "One Stop Solution")
Successful business	Complete, innovative and high quality product offering, providing "transactional" liquidity
model	Demonstrated ability to attract and retain retail customers
	Operating platform excellence, simple to access
Calid financials	Well diversified, highly recurrent profitability over the cycle with strong operating leverage
Solid financials	Solid balance sheet and liquidity



Integrated Business Model

Fully integrated offer of banking, investing and brokerage services via a truly direct multi-channel approach, already at the forefront of banking distribution evolution



Online banking

99% of total number of executed orders initiated online¹

Mobile banking

300k monthly logins and

16% of total orders executed

Physical distribution network

2,622 PFAs and **343** offices as of Dec15

Call center

C.16% of total Fineco headcount



Focus on trading platforms

Key figures as of Dec 2015

27.8m Executed orders

20.84% Market share in equity trading in Italy

C. 164k Active clients



#1 broker in Italy since 2004
(by volumes and # of executed orders in equity / futures)
#1 broker in Europe



Multichannel integrated platform with ease of access



Fully integrated services, with access to 4 trading platforms

(web, mobile, Powerdesk, Logos)



Order internalisation

equity, bond and forex

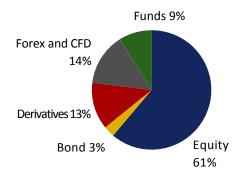


Direct member of prominent stock exchanges

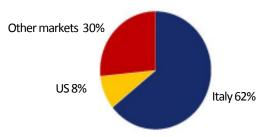
providing best time to market and quality of information

Well diversified platform

By product1



By geography²



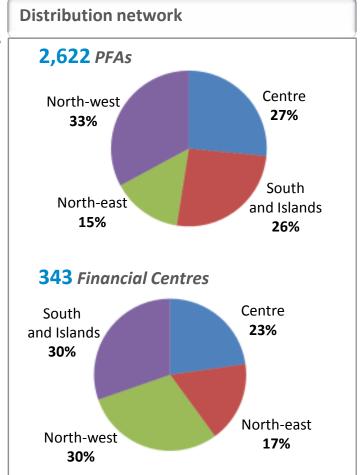
Note:

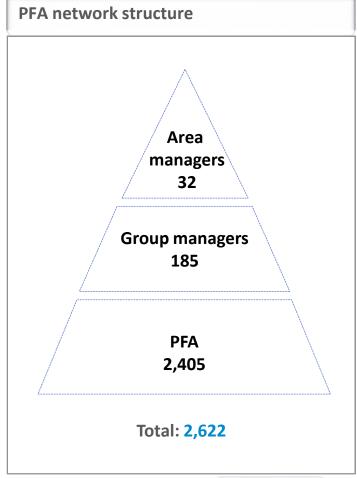
- 1. Breakdown by number of transactions on registered securities and other products. The breakdown by product does not include PCT as close to 0%
- 2. Breakdown by number of executed orders on registered securities only



PFA network distribution – as of December 2015

Capillary network, well spread across Italian regions, with lean structure







Limited TFA concentration per Personal Financial Advisor

PFA network with limited TFA concentration, hence minimizing "key man" risk

- Almost 853 PFAs with TFA in excess of €20m ...
- ... representing c.33% of total PFAs and c.63% of total TFA

Breakdown of PFAs by per capita TFA¹

	TFA (€m)	# of PFAs	% on total PFA	% total TFA	Average seniority at Fineco
	0-5	417	15.9%	2.0%	2.8
	5-10	480	18.3%	7.8%	9.6
	10-15	486	18.5%	13.0%	12.4
	15-20	386	14.7%	14.5%	13.5
	20-25	284	10.8%	13.7%	13.6
	25-35	293	11.2%	18.6%	13.2
	>35	276	10.5%	30.4%	14.1
	Total	2622	100%	100%	10.9
_	·	·	·	·	



¹ As of 31- Dec-15



Latest Awards



World Finance 100

- The international magazine World Finance 100 positioned Fineco among the 100 top corporations of 2015, from a selection of 17 banks at a global level



The most recommended bank

Fineco is the most recommended bank in the world by word of mouth from customers, non-customers and former customers, according to a survey by the Boston Consulting Group



Global Finance Award 2015

- Italy: Best Digital Bank
- Italy: Best in Social Media

Global Finance Award 2014

- Italy: Best Consumer Internet Bank
- Europe: Best Consumer Internet Bank Online Deposit, Credit and Investment Product Offerings
- Europe: Best Bill Payment & Presentment
- Europe: Best Website Design
- World: Best Website Design



Global Brands Magazine 2015 and 2014

- Most Innovative Banking Brand Italy
- Best Financial Brand



Agenda

- Fineco highlights
- FY15 Results



Executive Summary

- FY15 net profit at 191.1mln (+27.4% y/y), the best result ever achieved despite new systemic charges and non recurring items related to solidarity fund⁽¹⁾ and integration costs. Annualized RoE at 43%
- FY15 revenues grow double digit (544mln, +20.6% y/y) thanks to an effective and diversified business model: Investing 156.5mln (+33.0%), Brokerage 149.7mln (+31.5%) Banking 239.7mln (+11.0%)
- FY15 operating costs at 232.5mln (+9.6% y/y). Excluding discontinuity items related to stock granting plans, strong operating leverage confirmed: only 3.3mln y/y increase in running costs. Development costs mainly driven by network and higher tobin tax
- 4Q net profit at 42.2mln, impacted by non recurring items. Strong revenues at 137mln (+16.2% y/y, -2.1% q/q), costs at 58.9mln (+9.5% y/y, +9.0% q/q) come back to a physiological level
- CET1 ratio at 21.39%⁽²⁾ with a proposal of 25.5 cents dividend per share (+27.5% y/y), pay-out ratio at 81%

Best ever commercial results delivered:

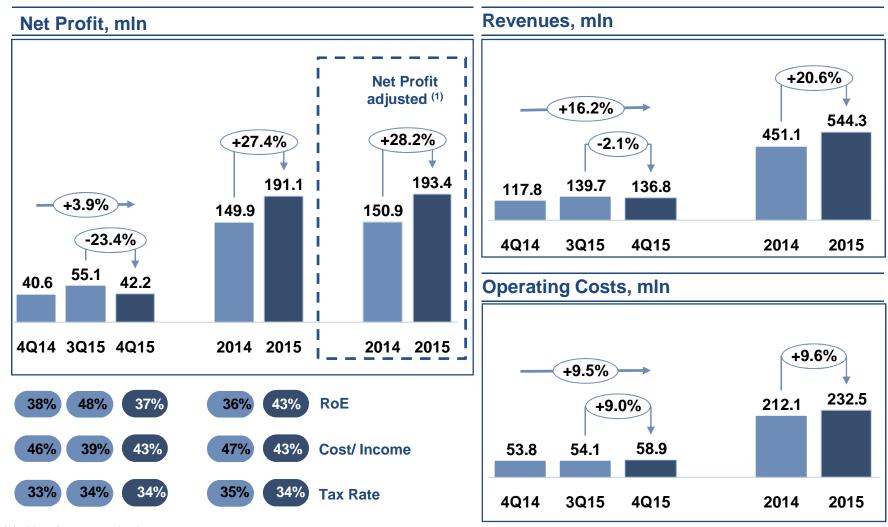
- √ Growing net sales at 5.5bn (+37.3% y/y); TFA at 55.3bn as of December 2015 (+12.1% y/y)
- ✓ Record high executed orders in 2015: 27.9 mln (+14.5% y/y)
- ✓ Accelerating customers' acquisition: more than 112 thousands new customers in 2015 (+9.1% y/y)
- ✓ Sustainable organic growth (88% of total PFAs net sales) confirmed as key feature
- ✓ Excellent start of the year: +28% y/y net sales in January, +29% y/y new clients, booming brokerage



⁽¹⁾ Contribution to the solidarity fund for retail clients invested in subordinated bonds issued by four Italian banks rescued last November (2) Transitional basis

Results

Record high FY15 Net profit adjusted⁽¹⁾ at 193mln, +28% y/y despite new ordinary systemic charges. Booming revenues and C/I reduction



⁽¹⁾ Net of non-recurring items:

FY14 -1.4mln gross (-1mln net): "ex-post" contribution to the Interbank Fund for the Protection of Deposits

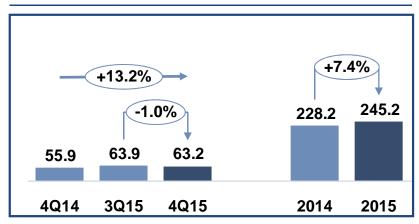
FY15 -3.5mln gross (-2.4mln net): extraordinary contribution to the solidarity fund for retail clients invested in subordinated bonds issued by 4 Italian banks rescued (-2.3mln gross) and integration costs related to UC Strategic Plan (-1.2mln gross)



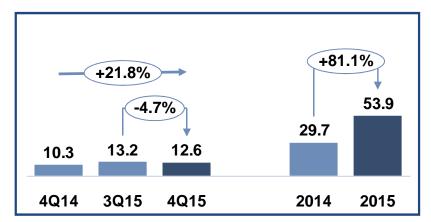
Revenues by P&L Items

Healthy revenue growth y/y sustained by accelerating commercial performance, in an environment characterized by complex market phases and negative interest rates

Net interest, mln

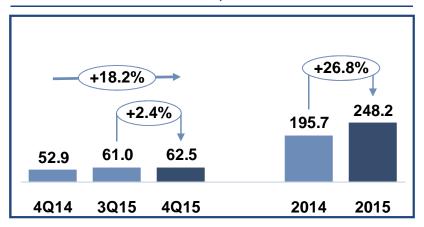


Trading income, mln

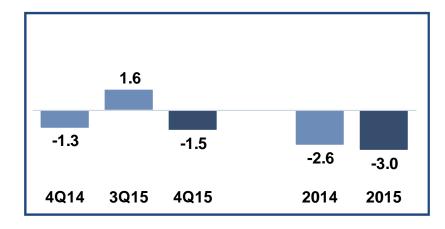


(1) 3Q15: mainly insurance reimbursement

Fees and Commissions, mIn



Other expenses/income⁽¹⁾, mln

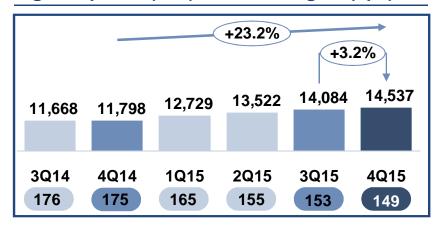




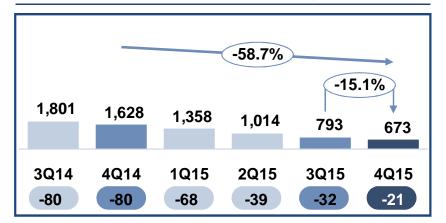
Net interest

Relentless sight deposits growth (+23% y/y) and reduction in term deposits more than offset the subdued interest rate environment

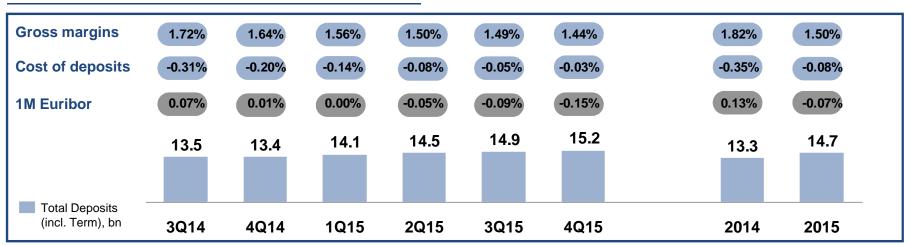
Sight Deposits (mln) and net margins (bps)



Term Deposits (mln) and net margins (bps)



Investment policy⁽¹⁾



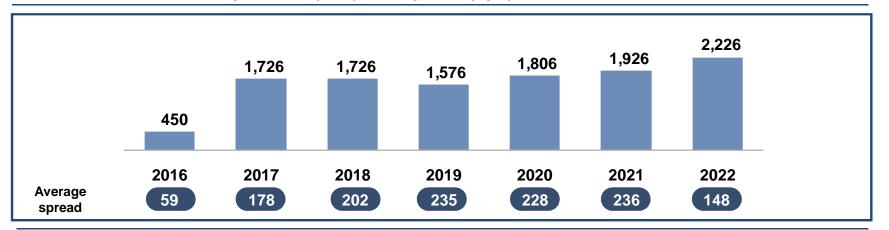
⁽¹⁾ Since Apr14 core liquidity invested in UC bonds / non core mainly in Government Bonds Volumes, margins and 1M Euribor: average of the period



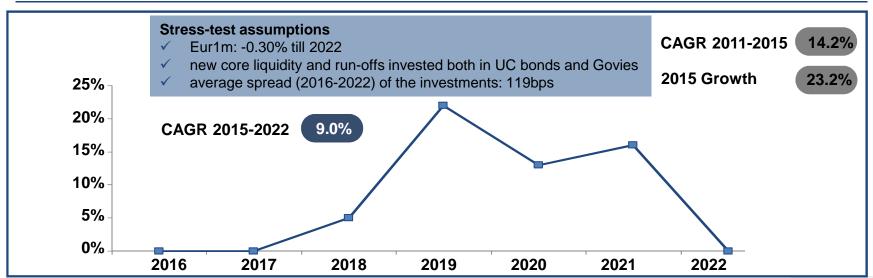
Net interest: focus on UniCredit bonds portfolio

Sustainable interest income even under a stress test scenario: 9% sight deposits growth needed by 2022 compared to 14.2% realized in the past (23% in 2015)

Run-off UniCredit bonds portfolio (mln) and spread (bps)



Minimum sight deposits growth to maintain interest income from UC bonds ptf at 2015 level

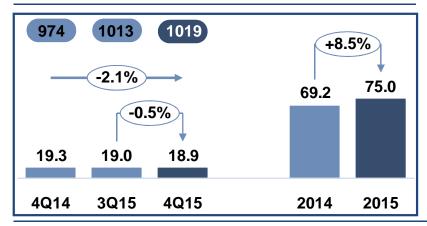




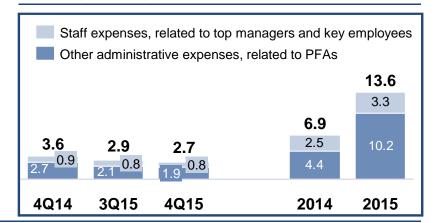
Costs

Development costs up to sustain the business growth (mainly PFAs and Tobin tax). Only 3.3mln increase in running costs thanks to a strong operating leverage

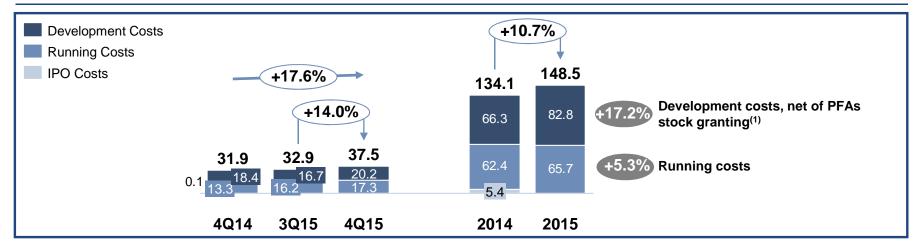
Staff expenses, mln and FTE,



Stock granting post IPO(1) (July 2nd 2014)



Other administrative expenses⁽²⁾, mln



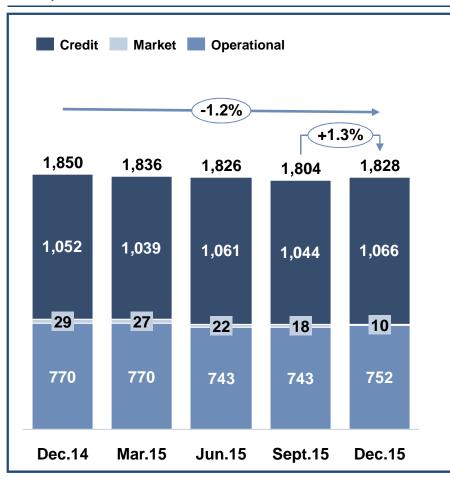
- (1) Stock granting (both for top managers/key employees and PFAs) impacts twelve months in 2015 vs six months only in 2014
- (2) Breakdown between development and running costs: managerial data



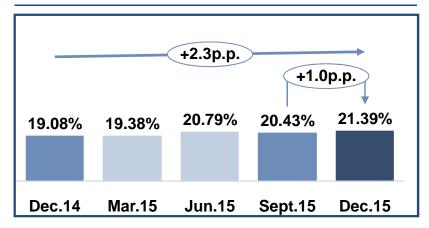
Capital Ratios

Strong capital base and 25.5 cents dividend distribution (+27.5% y/y)

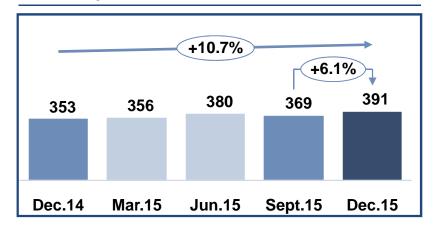
RWA, mIn



CET1 Ratio transitional (1), %



CET1 Capital (1), mln



⁽¹⁾ Assuming 2015 dividend of 25.5 €cents per share.

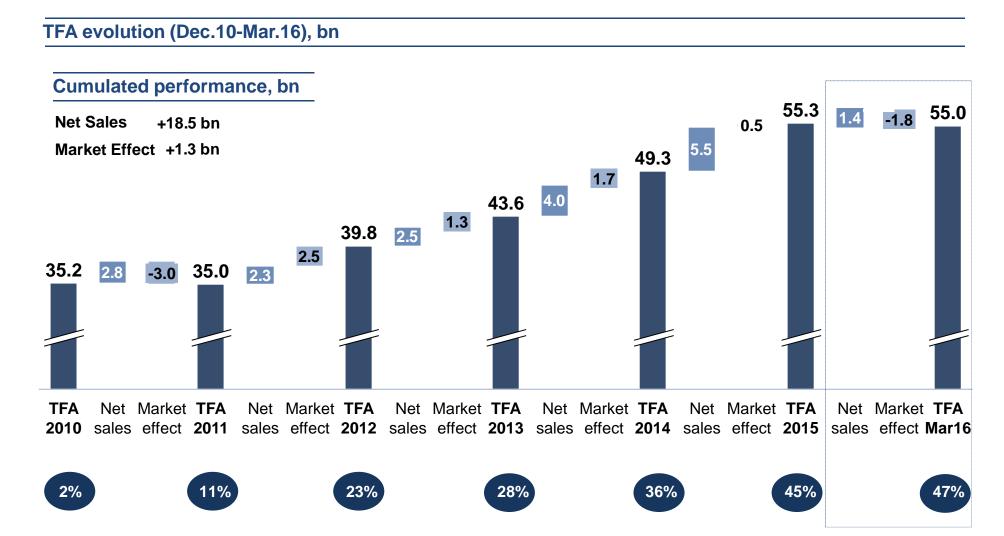
Auditing firm is completing the auditor review of the financial statements, as well as the activities for the issue of the statement to be used in the context of the preventive authorization pursuant to art. 26 (2) of Regulation EU n. 575/2013 and with ECB

Decision n. 2015/656



TFA

TFA evolution sustained by a healthy expansion in net sales despite markets turmoil

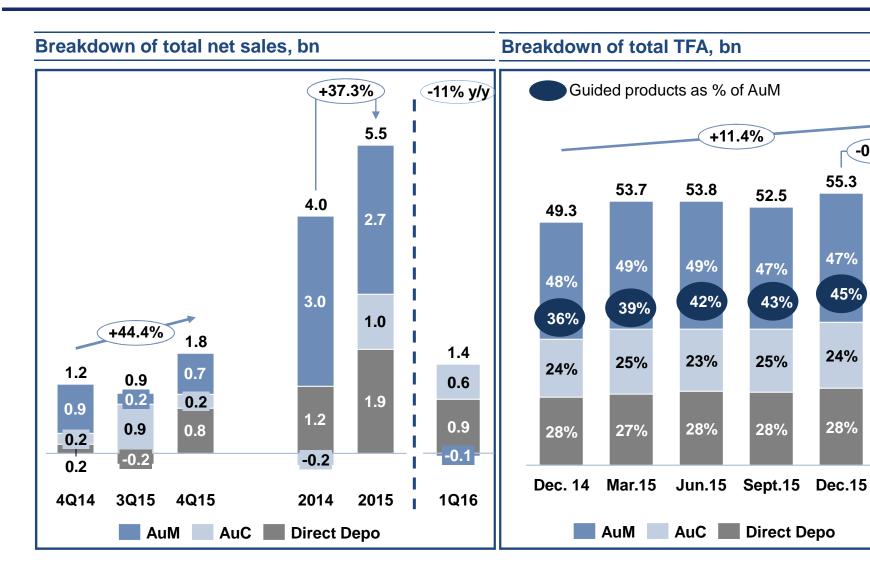






TFA and Net sales - breakdown

Record high net sales in FY15 and strong acceleration in guided products penetration





-0.6%

55.0

46%

47%

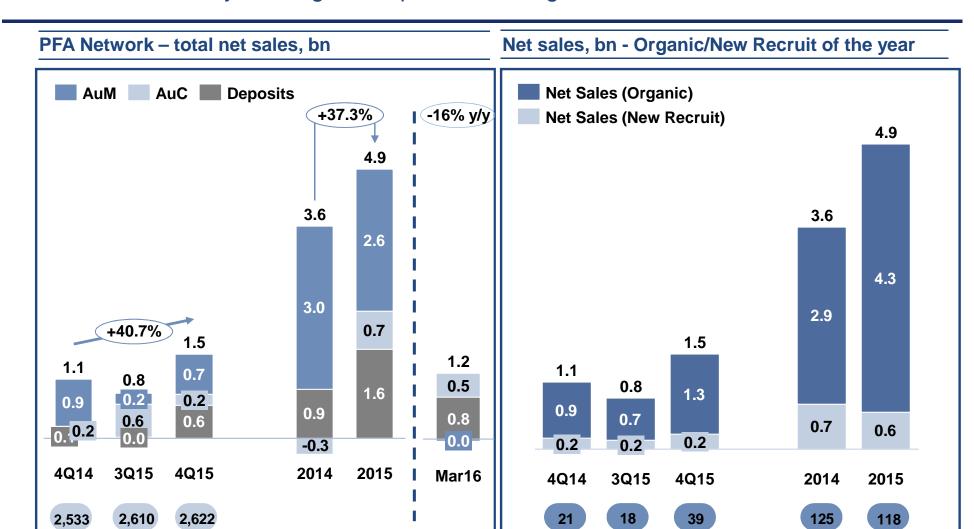
23%

30%

Mar.16

Personal Financial Advisors (PFA) network – Total Net sales

Confirmed healthy and organic expansion through a network of 2,622 PFAs



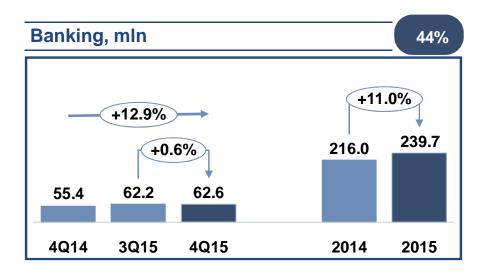


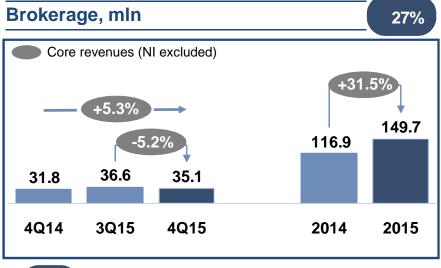
PFA Network – new recruits of the year

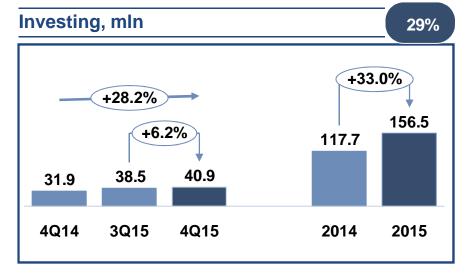


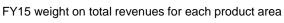
Revenues by Product Area

All product areas grew double digit year on year. Investing took the lion share in the growth







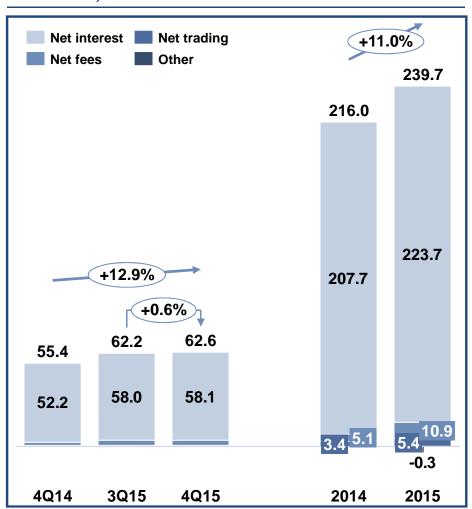




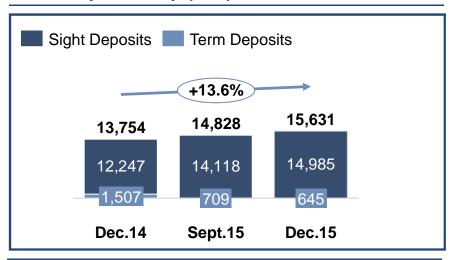
Banking

Double digit growth in yearly revenues generation thanks to outstanding platform. Acceleration in clients' acquisition and direct deposits

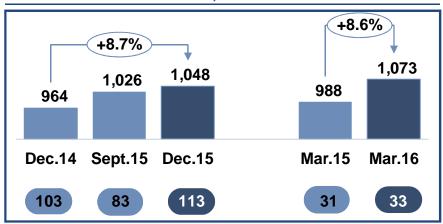
Revenues, mln



Direct deposits eop (mln)



Clients and new clients, thousands #

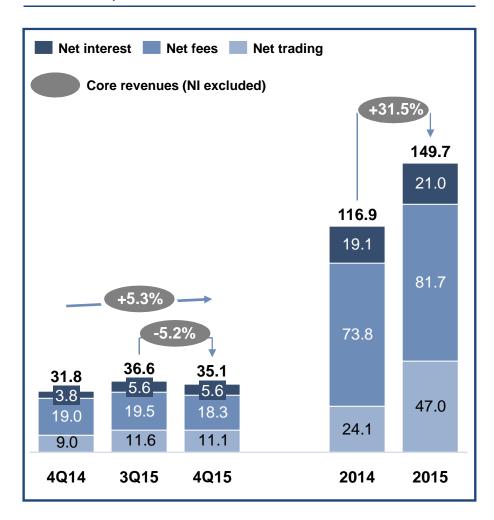




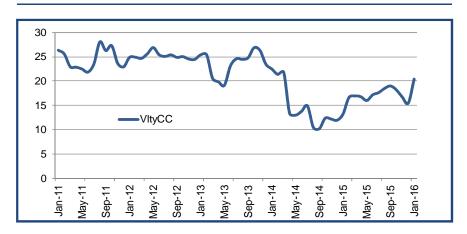
Brokerage

Countercyclical nature of brokerage activity bringing to excellent yearly results. Almost 28 mln of executed orders in 2015 at all time high

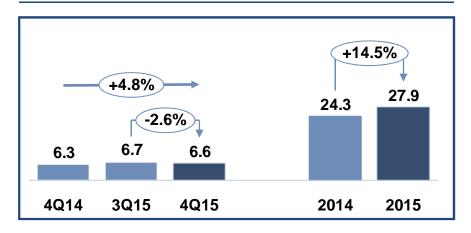
Revenues, mln



Volatility Index - Ftse Mib



Executed orders, mln

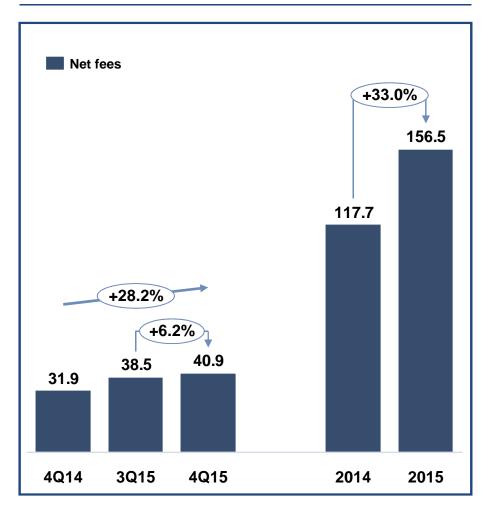




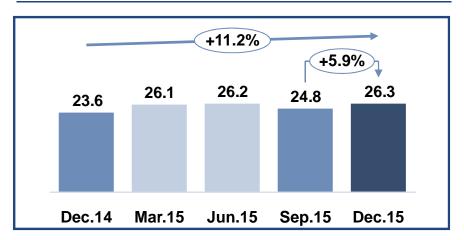
Investing

Sustainable growth on recurring fees thanks to a strong positioning and an effective strategy based on high quality guided products and services

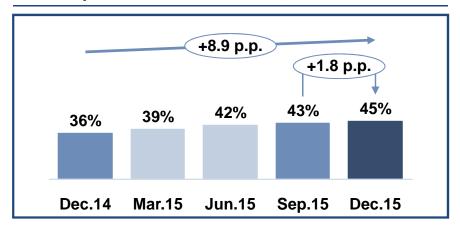
Revenues, mln



AuM eop (bn)



Guided products on total AuM, %





Annex



P&L

mln	1Q14	2Q14	3Q14	4Q14	FY14		1Q15	2Q15	3Q15	4Q15	FY15
Net interest income	58.3	57.6	56.4	55.9	228.2	'	57.6	60.5	63.9	63.2	245.2
Net commissions	47.7	49.3	45.8	52.9	195.7		61.7	62.9	61.0	62.5	248.2
Trading profit	7.1	5.8	6.5	10.3	29.7		17.1	11.0	13.2	12.6	53.9
Other expenses/income	0.0	0.0	-1.3	-1.3	-2.6		0.4	-3.4	1.6	-1.5	-3.0
Total revenues	113.1	112.8	107.5	117.8	451.1		136.7	131.0	139.7	136.8	544.3
Staff expenses	-15.8	-16.1	-18.0	-19.3	-69.2	l '	-18.4	-18.8	-19.0	-18.9	-75.0
Other admin.exp. net of recoveries	-33.9	-37.1	-31.2	-31.9	-134.1		-39.4	-38.8	-32.9	-37.5	-148.5
D&A	-1.9	-2.0	-2.2	-2.6	-8.8		-2.0	-2.2	-2.2	-2.5	-9.0
Operating expenses	-51.6	-55.2	-51.5	-53.8	-212.1		-59.8	-59.7	-54.1	-58.9	-232.5
Gross operating profit	61.5	57.6	56.0	64.0	239.0		76.9	71.3	85.7	77.9	311.7
Provisions	-3.4	0.4	-0.7	-2.5	-6.1		-3.1	-0.8	-1.3	-10.5	-15.7
LLP	-0.5	-0.8	-0.7	-1.2	-3.2		-1.6	-1.1	-1.4	-2.6	-6.7
Integration costs	0.0	0.0	0.0	0.0	0.0		0.0	0.0	0.0	-1.2	-1.2
Profit from investments	0.0	0.0	0.0	0.0	0.0		0.0	0.0	0.0	0.0	0.0
Profit before taxes	57.6	57.2	54.6	60.3	229.7		72.2	69.4	82.9	63.6	288.1
Income taxes	-20.7	-20.2	-19.2	-19.7	-79.8	· '	-24.4	-23.5	-27.8	-21.4	-97.0
Net profit for the period	36.9	36.9	35.4	40.6	149.9		47.8	45.9	55.1	42.2	191.1
Normalised Net Income ⁽¹⁾	37.3	40.1	36.4	40.8	154.6		47.8	45.9	55.1	44.6	193.4

Non recurring items (mln, gross)	1Q14	2Q14	3Q14	4Q14	FY14
IPO-related costs (Other Adm.Exp)	-0.6	<i>-4.</i> 6	-0.1	-0.1	-5.4
Integration costs					
Extraord systemic charges (Provisions	s) ⁽²⁾		-1.3	-0.1	-1.4
Total	-0.6	-4.6	-1.4	-0.2	-6.8

1Q15	2Q15	3Q15	4Q15	FY15
			-1.2	-1.2
			-2.3	-2.3
			-3.5	-3.5

^{(2) 2014 : &}quot;ex-post" contributions to the Interbank Fund for the Protection of Deposits; 2015 FY15: extraordinary contribution to the solidarity fund for retail clients invested in subordinated bonds issued by 4 Italian banks rescued



⁽¹⁾ Net of non recurring items

Details on Net Interest Income

mln	1Q14	Volumes & Margins	2Q14	Volumes & Margins	3Q14	Volumes & Margins	4Q14	Volumes & Margins	1Q15	Volumes & Margins	2Q15	Volumes & Margins	3Q15	Volumes & Margins	4Q15	Volumes & Margins	FY14	Volumes & Margins	FY15	Volumes & Margins
Sight Deposits	51.8	10,950	52.1	11,319	51.7	11,668	52.1	11,798	51.6	12,729	52.2	13,522	54.5	14,084	54.4	14,537	207.7	11,434	212.7	13,718
Net Margin		1.92%		1.84%		1.76%		1.75%		1.65%		1.55%		1.53%		1.49%		1.82%		1.55%
Term Deposits	-2.8	1,916	-3.2	1,942	-3.6	1,801	-3.3	1,628	-2.3	1,358	-1.0	1,014	-0.6	793	-0.4	673	-12.9	1,822	-4.3	960
Net Margin		-0.59%		-0.67%		-0.80%		-0.80%		-0.68%		-0.39%		-0.32%		-0.21%		-0.71%		-0.45%
Security Lending	2.2	1,516	2.1	1,383	1.3	1,041	1.1	1,026	1.2	1,221	1.3	1,283	1.4	1,261	1.3	1,199	6.7	1,241	5.2	1,241
Net Margin		0.59%		0.59%		0.49%		0.42%		0.39%		0.40%		0.44%		0.44%		0.52%		0.42%
Leverage - Long	1.8	122	2.2	151	2.3	152	2.0	134	2.0	137	2.9	195	2.9	193	3.0	195	8.4	140	10.9	180
Net Margin		5.99%		5.95%		6.07%		6.02%		5.98%		5.99%		6.05%		6.08%		6.01%		6.03%
Leverage - Short	0.8	90	0.7	78	0.5	55	0.5	49	0.8	83	0.8	85	0.6	60	0.7	69	2.5	68	2.9	74
Net Margin		3.55%		3.57%		3.80%		3.81%		3.80%		3.79%		3.95%		3.98%		3.68%		3.87%
Lendings	3.6	322	3.7	332	3.7	342	3.8	359	4.1	380	4.4	422	4.6	460	4.7	486	14.6	339	17.8	437
Net Margin		4.41%		4.44%		4.31%		4.23%		4.38%		4.16%		3.94%		3.85%		4.31%		4.07%
Other	0.9		0.1		0.5		-0.3		0.2		0.0		0.5		-0.6		1.3		0.1	
Total	58.3		57.6		56.4		55.9		57.6		60.5		63.9		63.2		228.2		245.2	



UniCredit bonds underwritten

	ISIN	Currency	Amount (€ m)	N	laturity	Indexation	Spread
1	IT0004307861 Amortizing	Euro		150.0	30-Sep-16	Euribor 1m	0.51%
	IT0004307861 Amortizing	Euro		150.0	2-Oct-17	Euribor 1m	0.51%
	IT0004307861 Amortizing	Euro		150.0	2-Jan-18	Euribor 1m	0.51%
2	IT0005010233	Euro		382.5	30-Jan-17	Euribor 1m	1.78%
3	IT0005010241	Euro		382.5	28-Apr-17	Euribor 1m	1.87%
4	IT0005010258	Euro		382.5	27-Jul-17	Euribor 1m	1.94%
5	IT0005010738	Euro		382.5	25-Oct-17	Euribor 1m	2.01%
6	IT0005010266	Euro		382.5	24-Jan-18	Euribor 1m	2.08%
7	IT0005010274	Euro		382.5	23-Apr-18	Euribor 1m	2.14%
8	IT0005010290	Euro		382.5	23-Jul-18	Euribor 1m	2.19%
9	IT0005010357	Euro		382.5	19-Oct-18	Euribor 1m	2.24%
10	IT0005010373	Euro		382.5	18-Jan-19	Euribor 1m	2.29%
11	IT0005010613	Euro		382.5	1-Apr-19	Euribor 1m	2.33%
12	IT0005010282	Euro		382.5	15-Jul-19	Euribor 1m	2.37%
13	IT0005010399	Euro		382.5	14-Oct-19	Euribor 1m	2.40%
14	IT0005010324	Euro		382.5	13-Jan-20	Euribor 1m	2.44%
15	IT0005010365	Euro		382.5	10-Apr-20	Euribor 1m	2.47%
16	IT0005010308	Euro		382.5	9-Jul-20	Euribor 1m	2.49%
17	IT0005010381	Euro		382.5	7-Oct-20	Euribor 1m	2.52%
18	IT0005010332	Euro		382.5	6-Jan-21	Euribor 1m	2.54%
19	IT0005010316	Euro		382.5	6-Apr-21	Euribor 1m	2.56%
20	IT0005010340	Euro		382.5	5-Jul-21	Euribor 1m	2.58%
21	IT0005010225	Euro		382.5	18-Oct-21	Euribor 1m	2.60%
22	IT0005009490	USD1		45.9	25-Apr-17	USD Libor 1m	2.06%
23	IT0005010142	USD ¹		45.9	19-Apr-18	USD Libor 1m	2.34%
24	IT0005010134	USD1		45.9	1-Apr-19	USD Libor 1m	2.53%
25	IT0005010860	USD1		45.9	7-Apr-20	USD Libor 1m	2.66%
26	IT0005010217	USD1		45.9	1-Apr-21	USD Libor 1m	2.75%
27	IT0005040123	Euro		100.0	22-Mar-16	Euribor 1m	0.79%
28	IT0005040099	Euro		100.0	24-Jan-22	Euribor 1m	1.46%
29	IT0005057986	Euro		200.0	10-Oct-16	Euribor 1m	0.55%
30	IT0005057994	Euro		200.0	11-Apr-22	Euribor 1m	1.43%
31	IT0005083743	Euro		300.0	28-Jan-22	Euribor 1m	1.25%
32	IT0005106189	Euro		230.0	20-Apr-20	Euribor 1m	0.90%
33	IT0005114688	Euro		180.0	19-May-22	Euribor 1m	1.19%
34_	IT0005120347	Euro		700.0	27-Jun-22	Euribor 1m	1.58%
35	IT0005144065	Euro		450.0	14-Nov-22	Euribor 3m	1.40%
36	IT0005144073	Euro		350.0	15-Nov-21	Euribor 3m	1.29%
37	IT0005158412	Euro		250.0	23-Dec-22	Euribor 3m	1.47%
38	IT0005158503	USD1		45.9	23-Dec-22	USD Libor 1m	1.93%

4Q15

Total	Euro	11,160.0	Euribor 1m	1.959%
	USD ¹	275.6	USD Libor 1m	2.378%



Details on Net Commissions

mln	1Q14	2Q14	3Q14	4Q14	1Q15	2Q15	3Q15	4Q15	FY14	FY15
Brokerage	21.0	18.7	15.2	19.0	24.1	19.8	19.5	18.3	73.8	81.7
o/w										
Equity	18.1	15.0	11.8	15.5	19.9	17.3	16.4	15.1	60.4	68.7
Bond	2.2	2.8	1.6	1.7	2.5	1.2	1.1	1.3	8.3	6.0
Derivatives	2.3	1.9	2.4	2.7	2.5	2.3	2.6	2.4	9.2	9.8
Other commissions ⁽¹⁾	-1.7	-1.0	-0.7	-0.9	-0.8	-1.0	-0.6	-0.5	-4.1	-2.9
Investing	26.4	29.5	29.7	31.9	36.5	40.6	38.5	40.9	117.7	156.5
o/w										
Placement fees	2.1	2.2	2.1	2.4	3.0	2.5	1.4	2.9	8.8	9.7
Management fees	29.0	31.2	33.6	35.1	38.5	43.0	41.4	41.9	128.9	164.8
to PFA's	-4.6	-3.8	-6.0	-5.5	-5.0	-4.9	-4.2	-3.9	-20.0	-18.0
Banking	0.6	1.3	1.1	2.2	1.5	2.8	3.2	3.3	5.1	10.9
Other	-0.2	-0.2	-0.2	-0.2	-0.3	-0.2	-0.2	-0.1	-0.8	-0.9
Total	47.7	49.3	45.8	52.9	61.7	62.9	61.0	62.5	195.7	248.2



⁽¹⁾ Other commissions include security lending and other PFA commissions related to AuC

Revenue breakdown by Product Area

n	1Q14	2Q14	3Q14	4Q14
Net interest income	52.1	52.1	51.3	52.2
Net commissions	0.6	1.3	1.1	2.2
Trading profit	0.8	0.7	8.0	1.1
Other	-0.1	0.0	-0.1	-0.1
Total Banking	53.4	54.1	53.2	55.4
Net interest income	0.0	0.0	0.0	0.0
Net commissions	26.4	29.5	29.7	31.9
Trading profit	0.0	0.0	0.0	0.0
Other	0.0	0.0	0.0	0.0
Total Investing	26.4	29.5	29.7	31.9
Net interest income	5.3	5.5	4.4	3.8
Net commissions	21.0	18.7	15.2	19.0
Trading profit	5.6	4.3	5.1	9.0
Other	0.0	0.0	0.0	0.0
Total Brokerage	31.9	28.5	24.7	31.8



Breakdown TFA

mIn	March 14	June 14	Sept. 14	Dec. 14	March 15	June 15	Sept. 15	Dec. 15
AUM	20,281	21,563	22,563	23,636	26,121	26,169	24,825	26,277
o/w Funds and Sicav	18,413	19,579	20,414	21,177	23,313	23,221	21,949	23,100
o/w Insurance	1,854	1,968	2,134	2,444	2,793	2,933	2,862	3,163
o/w GPM	15	15	15	15	15	15	14	14
AUC	12,074	11,903	12,034	11,952	13,219	12,613	12,868	13,419
o/w Equity	5,442	5,396	5,705	5,745	6,826	6,513	6,619	7,085
o/w Bond	6,558	6,429	6,256	6,124	6,309	6,011	6,162	6,233
o/w Other	75	77	73	83	84	89	87	101
Direct Deposits	13,251	13,731	13,584	13,754	14,371	15,016	14,828	15,631
o/w Sight	11,281	11,835	11,815	12,247	13,195	14,127	14,118	14,985
o/w Term	1,970	1,896	1,769	1,507	1,177	889	709	645
Total	45,607	47,196	48,181	49,341	53,711	53,798	52,521	55,327
o/wGuided Products & Services	5,875	6,534	7,237	8,532	10,250	11,008	10,727	11,828



Balance Sheet

mln	March 14	June 14	Sept. 14	Dec. 14	March 15	June 15	Sept. 15	Dec. 15
Due from Banks	17,085	13,476	13,613	13,892	14,070	14,583	13,966	14,649
Customer Loans	669	696	700	696	797	836	885	923
Financial Assets	102	1,726	1,722	1,699	2,270	2,244	2,241	2,250
Tangible and Intangible Assets	108	109	109	109	109	109	109	110
Derivatives	131	36	23	24	25	40	7	11
Other Assets	197	248	244	345	229	240	244	385
Total Assets	18,292	16,290	16,411	16,765	17,499	18,051	17,451	18,328
Customer Deposits	13,474	13,911	13,741	13,915	14,603	15,256	15,043	15,822
Due to Banks	1,590	1,027	1,282	1,429	1,466	1,436	1,396	1,423
Securities in Issue	2,323	422	424	425	428	400	0	0
Derivatives	130	49	45	46	47	60	27	31
Funds and other Liabilities	320	410	404	398	344	368	402	418
Equity	456	472	514	552	610	531	582	633
Total Liabilities and Equity	18,292	16,290	16,411	16,765	17,499	18,051	17,451	18,328



Main Financial Ratios

	March 14	June 14	Sept. 14	Dec. 14	March 15	June 15	Sept. 15	Dec. 15
PFA TFA/ PFA (mln)	15.3	15.7	16.0	16.4	17.6	17.6	17.0	17.9
Guided Products / TFA	13%	14%	15%	17%	19%	20%	20%	21%
Revenues per TFA (bps)	101.4	99.5	96.8	97.1	106.1	103.8	106.7	104.0
Adjusted Cost / income Ratio	45.1%	45.0%	45.9%	45.8%	43.8%	44.6%	42.6%	42.7%
CET 1 Ratio	16.1%	19.5%	19.8%	19.1%	19.4%	20.8%	20.4%	21.4%
Adjusted RoE	37.3%	38.3%	36.9%	37.6%	43.9%	42.6%	44.9%	43.2%
Leverage Ratio ⁽¹⁾				> 6%	> 6%	9.34%	9.11%	10.52%



Adjusted RoE and C/I ratio: net of not recurring items (see page 28)

(1) Leverage ratio based on CRR definition, according to the EC Delegated Act 2015/62 regarding the exclusion of intra-group exposure