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## **Agenda**

- Fineco highlights
  - Focus on Results
  - Strategy



## **Introducing Fineco**

## Leading multichannel direct bank in Italy, focusing on "smart affluent" clients

Leading multichannel direct bank in Italy, pione	er in
anticipating sector trends since 1999	

- **One single account with multiple service access** 
  - Online traditional banking services
  - Trading platform of choice in Italy
  - Investment services with multibrand product offer and guided open architecture approach
- Fully Integrated "products distribution" approach mainly through Personal Financial Advisers (PFAs) (#3 in Italy) and online / mobile banking
- Highly loyal and growing base of 952k clients
- Simplicity, transparency and innovation at heart of our business model

IFA	
<b>48.1</b>	+12%
n Euro	TFA y/y
Oct 14	

33	<b>31</b>
mn	Euro
reve	enues
9M	2014

2,542

PFA Oct 14

~114

mn € adjusted 9M 2014 net income<sup>1</sup>

+18% Revenue y/y

~97%

Client satisfaction

**37%** 

Adjusted 9M 2014  $RoE^1$ 





## **Growth and Innovation History**

Birth of

**Banca** 

Fineco 1999

## The bank for the future ... dating back to 1999

#### **Business** innovation

Pioneer in online trading 1st bank combining PFA and direct bank Italiana

Part of Capitalia Group, FinecoGroup S.p.A. listed on Borsa 2002

Capitalia merged into UniCredit

Merger of FINECO and WniCredit Most relevant merger involving two PFA networks1 2008

A leading player in Italy and Europe

2014





2001

Pioneer in launching an online trading platform in Europe

Multicurrency



2007

Launched trading on forex, the global currency exchange

**Security disposable Pin** 



Personal balance sheet service (MoneyMap)

**Digital signature** 



**Fineco Advice** 



Logos

Advanced financial consulting services (Core Series)

Innovation continues ...



<sup>1</sup> In terms of size of PFA networks involved

## **Fineco Highlights**

## Unique business model, leading position in core segments, recurring profitability and attractive growth

Attractive market	In the "sweet spot" to capture healthy long term sector dynamics							
Attractive market	Leading position in core markets, difficult to replicate							
	Unique, fully integrated business model (a "One Stop Solution")							
Successful business	Complete, innovative and high quality product offering, providing "transactional" liquidity							
model	Demonstrated ability to attract and retain retail customers							
	Operating platform excellence, simple to access							
	Well diversified, highly recurrent profitability over the cycle with strong operating leverage							
Solid financials	Solid balance sheet and liquidity							



## **Italian Savings Structurally Attractive**

High household wealth per capita, with above average net wealth/disposable income, but still mainly invested in real estate assets and assets under custody

Italian wealth aligned with richest countries ...

... but with under-penetration of "managed assets"

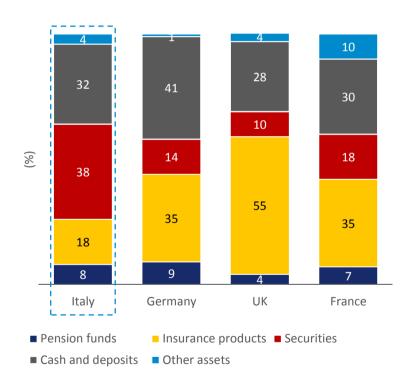
Composition of financial assets as of March 31, 2013

€9.4tr¹ Italian household wealth

**C.40%² (€3.7tr)** Of total Italian household wealth invested in financial assets vs. avg. c.60% of other major economies³

**7.9x** Net wealth / disposable income vs. avg. 7.0x of other major economies<sup>3</sup>

12.0% Italians' savings rate<sup>4</sup>, stable across the crisis and slightly above European average (11.3%)



Source: Analysis based on OECD data, national statistics institutes and central banks, Inverco, FEF,
Assogestioni. GfK Eurisko

#### Notes:

- 1 Source: Bank of Italy; data as of 2012YE
- 2 Source: Credit Suisse Global Wealth Databook 2013; data as of 2013YE
- 3 Source: Credit Suisse Global Wealth Databook 2013; average of France, Germany, UK and USA as of 2013YE
- Source: Eurostat. Savings rate is computed as gross savings divided by gross disposable income. Average during the period 2011-2013

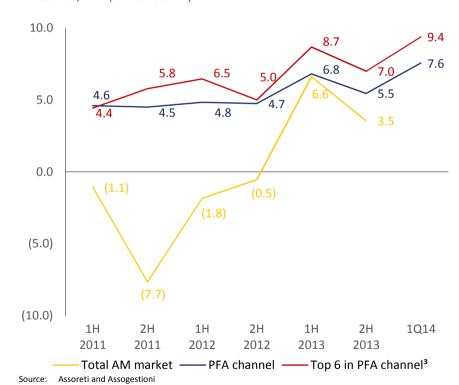


## **Distribution Moving Towards Advisory**

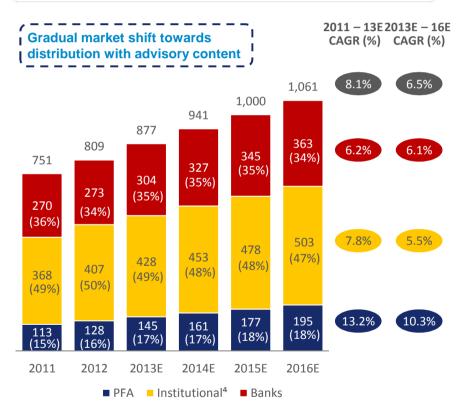
## PFA representing the distribution channel with highest historical and future asset growth, driven by increasing trend to invest through professional advisors



Net sales/TFA (annualised<sup>1</sup> %)



... with trend expected to continue (AuM, €bn)<sup>2</sup>



Source: Prometeia – "Osservatorio Risparmi delle Famiglie 2013"- November 2013 edition

1 Calculated multiplying the net sales generated during each period by two and dividing this amount by EoP TFA

2 Data net of duplications

3 Average data for top 6 players in PFA channel market including Allianz, Azimut, Fideuram, Banca Generali, Banca Mediolanum and Fineco

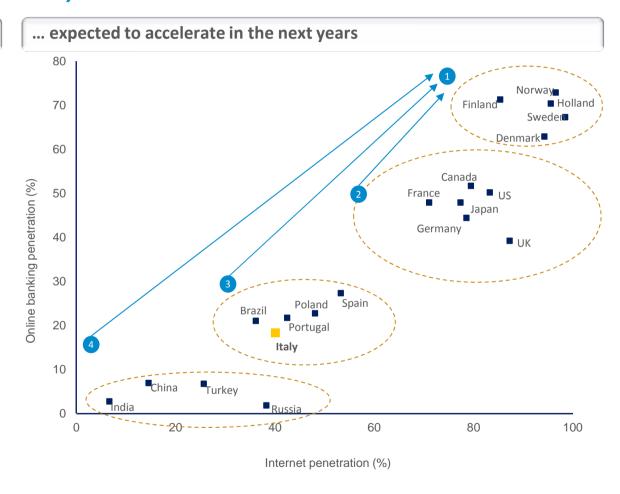
4 Institutional channel represented by wealth management services related to insurance and pension products



## **Increasing Digitalisation**

## Digitalisation significantly changing clients' needs and business approaches, triggering a thorough transformation of the financial industry

## Increasing digitalisation in Italy ... Italian families with access to internet (%) +21.9 p.p. 60.7 38.8 2007 2013 Smartphone penetration (%) 41.3 24.4 2011 2013 Online banking penetration (%) 21.7 11.9 2007 2013



Source: Istat, "Google Our Mobile Planet Italia 2013", European Commission, Digital Agenda Scoreboard, KPMG report "Sportelli Bancari e nuovi modelli distributivi" - 2013



## **Integrated Business Model**

Fully integrated offer of banking, investing and brokerage services via a truly direct multi-channel approach, already at the forefront of banking distribution evolution



### **Online banking**

99% of total number of executed orders initiated online1

#### Mobile banking

150k monthly logins and

10% of total orders executed

#### **Physical distribution network**

**2,542** PFAs and **325** offices as of Oct14

#### Call center

C.16% of total Fineco headcount

Notes:



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## **Executive Summary**

- 3Q14 Net profit at 35.4mln (+52.9% y/y, -4.2% q/q); 36.4mln (+57.2% y/y, -9.2% q/q) excluding non recurring items: IPO-related costs and contribution to the Deposit Guarantee Fund
- Sep14 Net profit at 109.3mln (+37.6% y/y); 114mln (+43.3% y/y) excluding non recurring items. Adjusted RoE at 37%

#### Strong operational results confirmed :

- ✓ high revenues growth (+23.7% 3Q14/3Q13 +18.4% Sep14/Sep13) thanks to a growing and loyal client base, the investment policy and the strong performance in Fees and Commissions (+15.8% 3Q14/3Q13, +17.7% Sep14/Sep13). Q/q comparison mainly affected by seasonality effect
- ✓ Net of non recurring IPO-related costs (5.3mln as of Sep14), costs up +5.7% versus Sep13, mainly due to the new stock granting plans in place since July 2014 (+3.3mln) and to sustain the business growth: costs increase at a lower pace compared to revenues thanks to a strong operating leverage

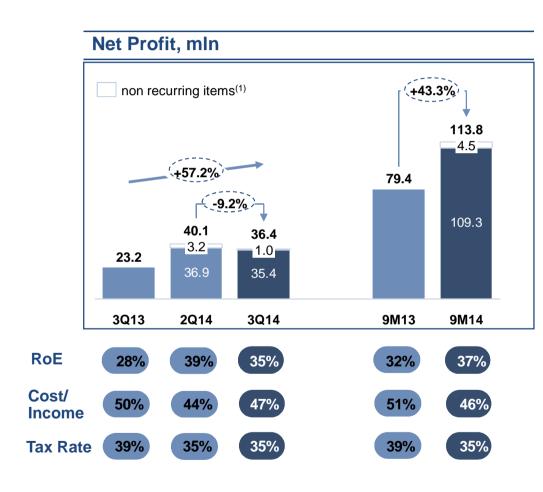
#### Business trends in acceleration:

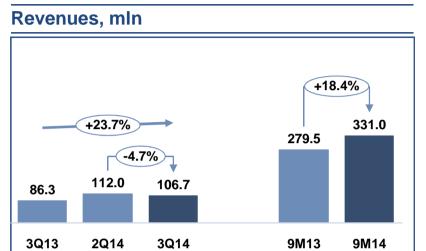
- √ TFA at 48.1bn as of Oct14 (+10.2% versus Dec13)
- ✓ Net sales in the first 10 months at 3.1bn, the best result to date of Fineco; in October net sales amounted at 297mln (+139% versus the same month of 2013)
- ✓ More than 952,000 customers as of Oct14 and 86,000 new customers (+20% vs Oct13).
- ✓ 2.542 Personal Financial Advisors with 109 new PFA recruited in the first ten months
- Solid capital position with CET1 ratio at 19.76% on a transitional basis



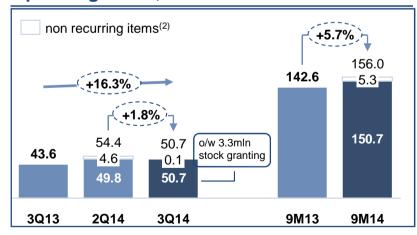
### **Results**

## Structural growth trend confirmed, which overcomes the seasonality factor in 3Q





### **Operating Costs, mln**



P&L and financial ratios adjusted for non recurring items



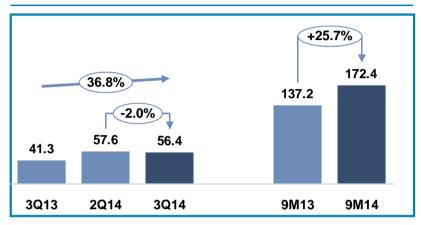
<sup>(1) 9</sup>M14: 0.4mln net in 1Q14, 3.2mln net in 2Q14 (both IPO-related costs), 1.0mln net in 3Q14 (0.1mln gross, IPO-related costs and 1.3mln gross, exceptional contribution to the Deposit Guarantee Fund)

<sup>(2)</sup> Operating costs adjusted for the IPO-related costs in 1Q14 (0.6 mln), 2Q14 (4.6 mln) and 3Q14 (0.1 mln)

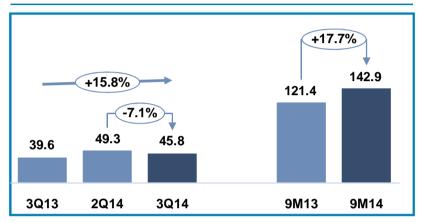
## Revenues by P&L Items

Net interest and Fees and Commissions led solid and sustainable revenue growth. Quarterly performance affected by seasonality, but strongly higher than 3Q13

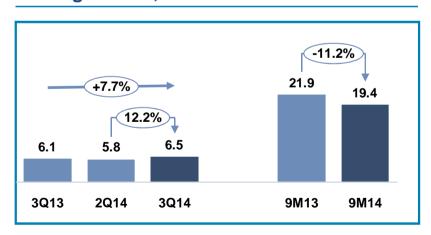
#### Net interest, mln



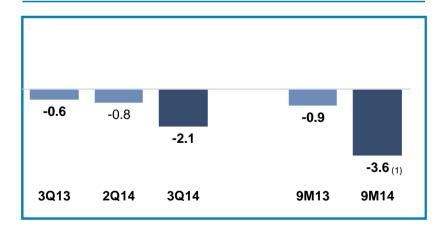
Fees and Commissions, mln



### Trading income, mln



Other Revenues, mln



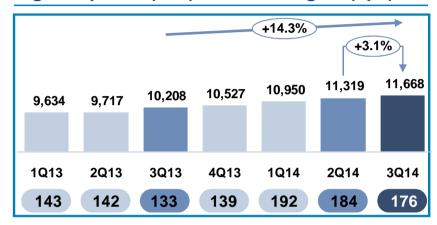
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<sup>(1)</sup> mainly: -2.3mln amortizations related to building work on leasehold properties, -1.7mln unfavourable rulings closed in the current year (matched with releases on Provision for risk and charges), +0.6mln insurance reimbursement

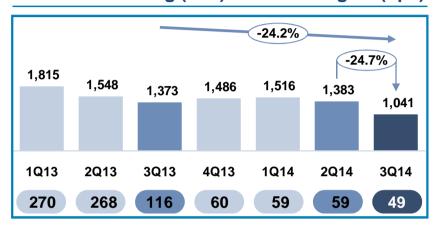
#### **Net interest**

3Q NI affected by lower 1MEur and securities lending, partially compensated by higher volumes on sight deposits thanks to high quality banking platform

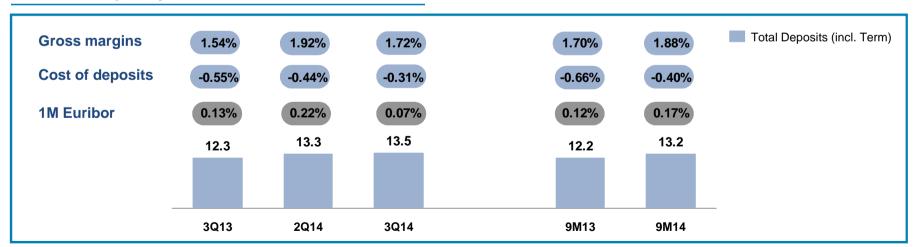
### Sight Deposits (mln) and net margins (bps)



### Securities lending (mln) and net margins (bps)



### Investment policy<sup>(1)</sup>



<sup>(1)</sup> After Dec13 new model redefined stickier deposits ("core"). Since Apr14 core liquidity invested in UC bonds / non core mainly in Italian Government Bonds

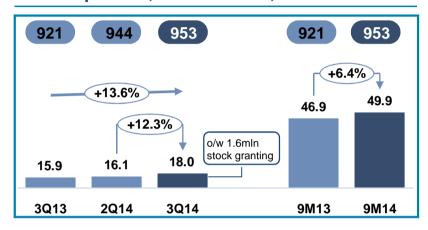


Volumes, margins and 1M Euribor: average of the period

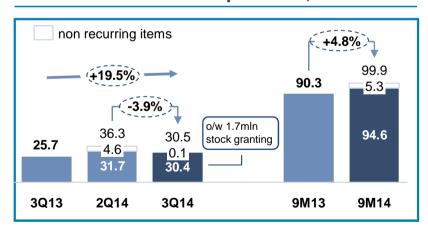
## **Costs**

New stock granting plans in place since 3Q14. Cost dynamics at a lower pace compared to revenues growth thanks to a strong operating leverage

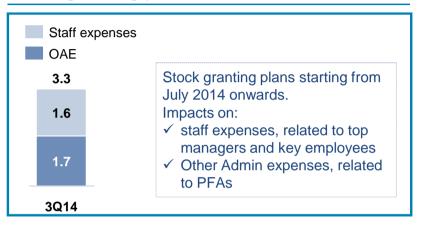
#### Staff Expenses, mln and FTE, #



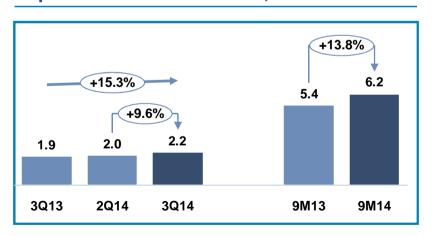
#### Other Administrative Expenses<sup>(1)</sup>, mln



### **Stock granting plans**



#### **Depreciation & Amortization, mln**



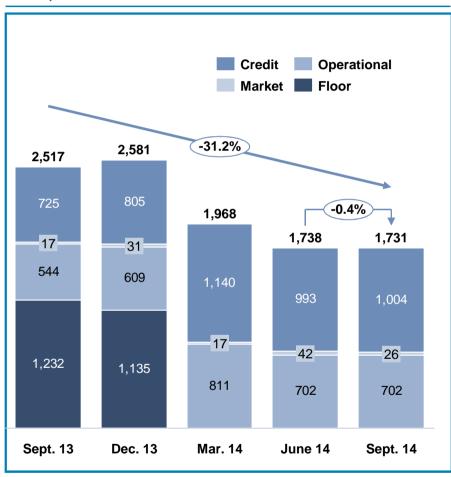
<sup>(1)</sup> Other administrative expenses adjusted for the IPO-related costs in 1Q14 (0.6 mln), 2Q14 (4.6 mln) and 3Q14 (0.1 mln)



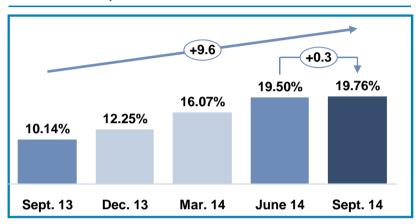
## **Capital Ratios**

Low risk balance sheet coupled with a strong capital base: 19.76% CET1 transitional

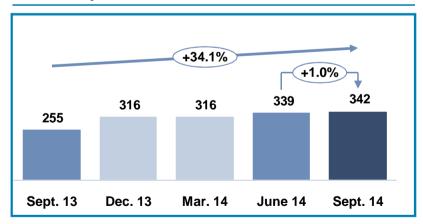
#### RWA, mIn



#### **CET1 Ratio, %**



### **CET1 Capital, mln**

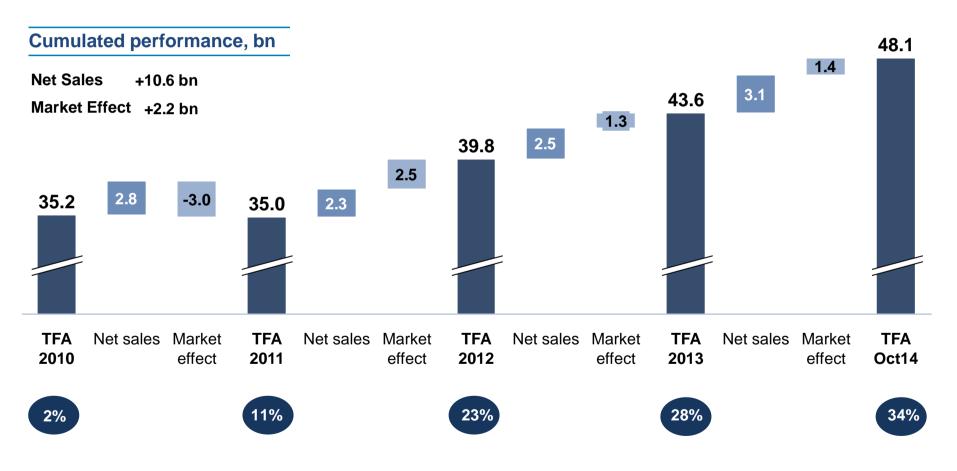


In 2013 the Capital, RWA, and ratios are calculated according to Basel 2 rules. In 2014 ratios are reported according to Basel 3 phase in rules



**TFA**Strong TFA growth with healthy net sales expansion

## TFA evolution (Dec.10-Oct.14), bn

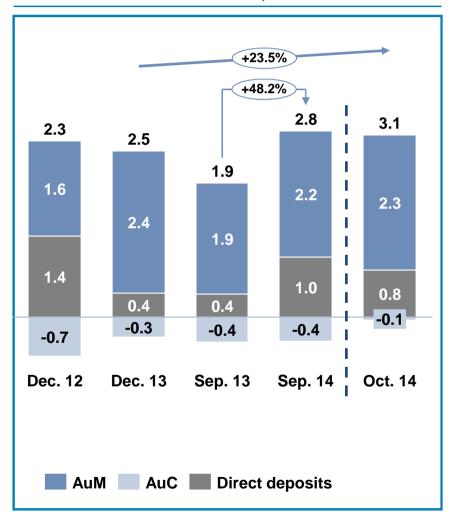




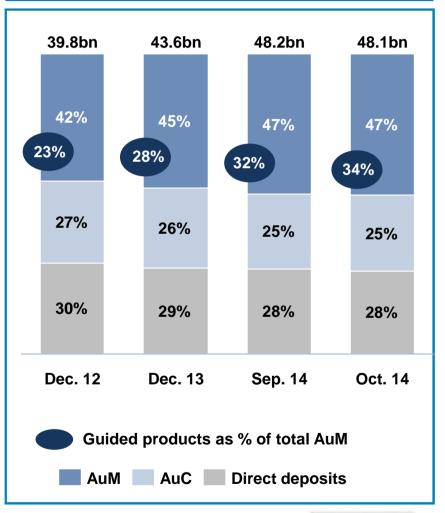


**TFA**High quality net sales and healthy AuM growth focused on guided products and services

## Breakdown of TFA net sales, bn



## **Breakdown of total TFA, %**

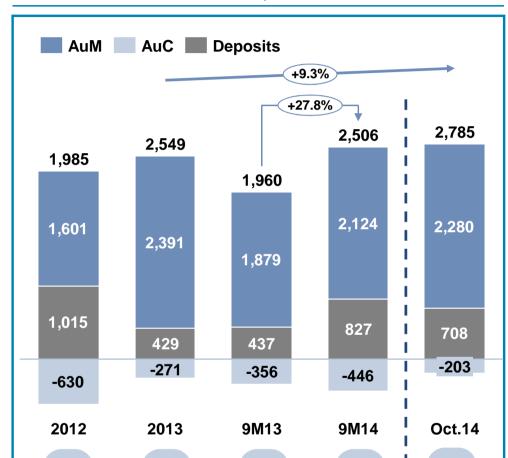




## Personal Financial Advisers (PFA) network – TFA Net sales

PFA network keeps on rising together with a sustainable growth of net sales. Positive trend of new recruitment confirmed as well

#### **PFA Network - TFA net sales, mln**



2,427

### Net sales, mln - Organic/New Recruit of the year





2,317

**PFA Network - headcount** 

2,438



2,542

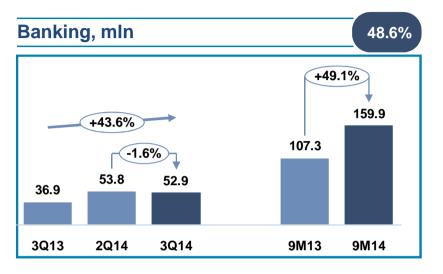
2,528

PFA Network – new recruit of the year

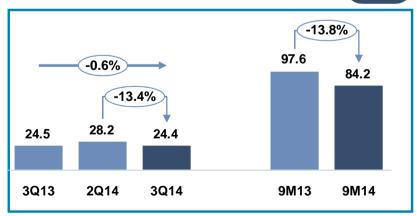


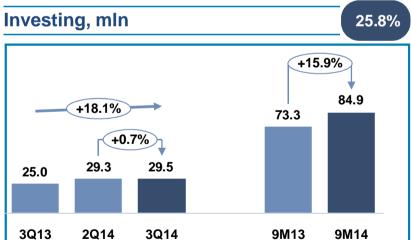
## **Revenues by Product Area**

Despite quarterly seasonality banking and investing further confirmed the positive trend. Brokerage mainly affected by lower markets volatility











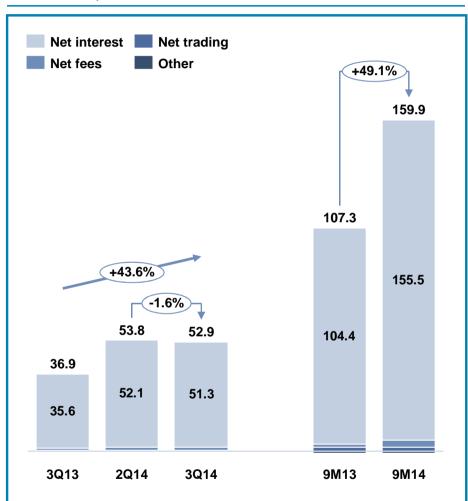
9M14 weight on total revenues for each product area



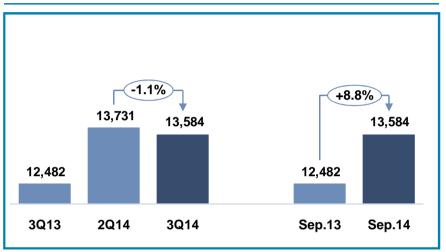
## **Banking**

Excellent performance in 9M14 mainly driven by volume growth, investment policy and sustainable new clients acquisition

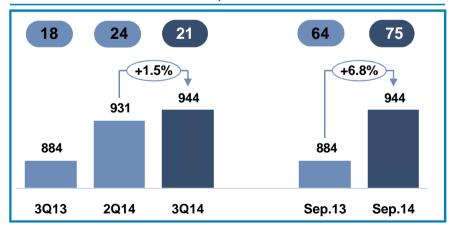
#### Revenues, mln



## Direct deposits eop (mln)



Clients and new clients, thousands #

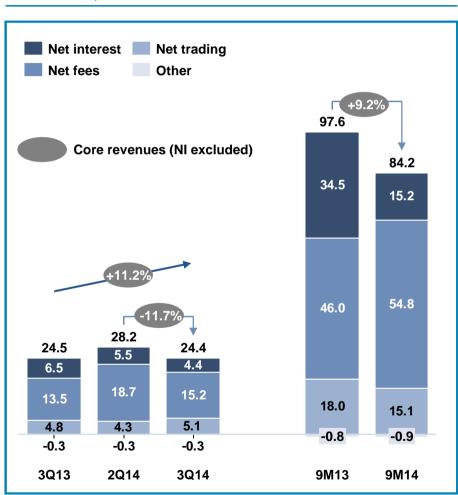


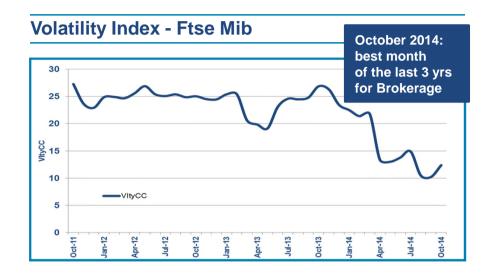


## **Brokerage**

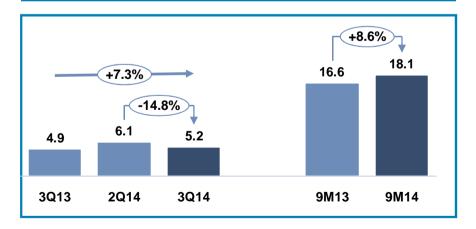
Core Revenues continue to grow y/y excluding NI (mainly security lending). Fineco #1 online broker in Europe by executed orders

### Revenues, mln





#### Executed orders<sup>(1)</sup>, mIn



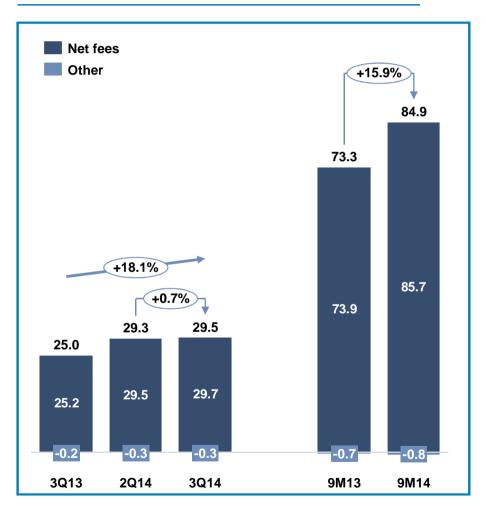


<sup>(1)</sup> Executed orders includes all products

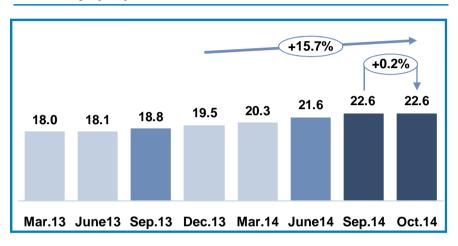
## **Investing**

Strong revenue growth led by further increase in AuM and accelerating trend in guided products and services with higher profitability

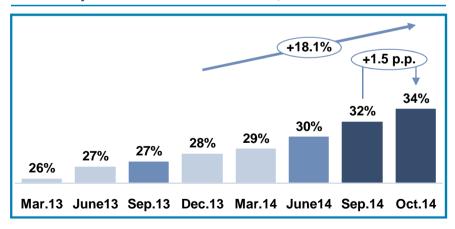
### Revenues, mIn



### AuM eop (bn)



#### Guided products on total AuM, %





## **Agenda**

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## **A Five Pillar Strategy**

In continuity with our track record, minimising execution risk

- 1 Further develop, expand and train our PFA NETWORK
- 2 Continue to REPOSITION TFA towards higher value added products and services
- 3 Widen our brokerage PRODUCT OFFER and strengthen the OPERATING PLATFORMS
- Continue to improve our integrated offer, functional to maintaining high level of "TRANSACTIONAL" LIQUIDITY
- 5 Further exploit our OPERATING LEVERAGE and INTERNAL KNOW-HOW

Favouring Fineco advantageous position to capture ongoing market trends

Expanding the existing client base, TFA and revenues, further exploiting our operating leverage



## **Annex**



## Annex P&L

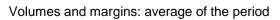
mln	1Q13	2Q13	3Q13	4Q13	1Q14	2Q14	3Q14	9M13	9M14
Net interest income	48.4	47.5	41.3	43.1	58.3	57.6	56.4	137.2	172.4
Net commissions	41.2	40.6	39.6	45.4	47.7	49.3	45.8	121.4	142.9
Trading profit	9.0	6.8	6.1	6.4	7.1	5.8	6.5	21.9	19.4
Other	0.6	-0.9	-0.6	-4.0	-0.8	-0.8	-2.1	-0.9	-3.6
Total revenues	99.1	94.1	86.3	90.9	112.3	112.0	106.7	279.5	331.0
Staff expenses	-15.3	-15.7	-15.9	-16.5	-15.8	-16.1	-18.0	-46.9	-49.9
Other admin.exp. net of recoveries	-34.1	-30.4	-25.7	-27.3	-33.2	-36.3	-30.5	-90.3	-99.9
D&A	-1.7	-1.8	-1.9	-2.7	-1.9	-2.0	-2.2	-5.4	-6.2
Operating expenses	-51.2	-47.9	-43.6	-46.5	-50.8	-54.4	-50.7	-142.6	-156.0
Gross operating profit	47.9	46.2	42.7	44.4	61.5	57.6	56.0	136.9	175.0
Provisions	-2.7	2.3	-4.1	-11.6	-3.4	0.4	-0.7	-4.5	-3.6
Loans write-downs	-0.8	-0.6	-0.6	-1.3	-0.5	-0.8	-0.7	-2.0	-2.0
Profits from investments	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Profit before taxes	44.4	48.0	38.0	31.5	57.6	57.2	54.6	130.4	169.4
Income taxes	-17.4	-18.8	-14.9	-25.7	-20.7	-20.2	-19.2	-51.0	-60.2
Net profit for the period	27.0	29.2	23.2	5.8	36.9	36.9	35.4	79.4	109.3
Normalised Net Income*	27.0	29.2	23.2	24.0	37.3	40.1	36.4	79.4	113.8

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<sup>\*</sup> Net profit plus non-recurring items. 4Q13: 18.2mln net (5.9mln gross, exceptional contribution to the Deposit Guarantee Fund and 13.9mln additional IRES); 1Q14 0.4mln net and 2Q14 3.2mln net, both IPO-related costs; 3Q14 1.0mln net (0.1mln gross, IPO-related costs and 1.3mln gross, exceptional contribution to the Deposit Guarantee Fund)

## **Annex Details on Net Interest Income**

mln	1Q13	Volumes & Margins	2Q13	Volumes & Margins	3Q13	Volumes & Margins	4Q13	Volumes & Margins	1Q14	Volumes & Margins	2Q14	Volumes & Margins	3Q14	Volumes & Margins	9M13	Volumes & Margins	9M14	Volumes & Margins
Sight Deposits	34.0	9,634	34.3	9,717	34.2	10,208	36.9	10,527	51.8	10,950	52.1	11,319	51.7	11,668	102.5	9,853	155.6	11,313
Net Margin		1.43%		1.42%		1.33%		1.39%		1.92%		1.84%		1.76%		1.39%		1.84%
Term Deposits	-1.5	2,515	-2.9	2,479	-3.4	2,058	-3.1	1,876	-2.8	1,916	-3.2	1,942	-3.6	1,801	-7.7	2,351	-9.6	1,886
Net Margin		-0.23%		-0.47%		-0.66%		-0.65%		-0.59%		-0.67%		-0.79%		-0.44%		-0.68%
Security Lending	12.4	1,815	10.7	1,548	4.2	1,373	2.3	1,486	2.2	1,516	2.1	1,383	1.3	1,041	27.3	1,579	5.6	1,313
Net Margin		2.70%		2.68%		1.16%		0.60%		0.59%		0.59%		0.49%		2.25%		0.56%
Leverage - Long	1.5	103	1.5	103	1.3	88	1.7	112	1.8	122	2.2	151	2.3	152	4.4	98	6.4	142
Net Margin		6.06%		5.84%		5.99%		5.96%		5.99%		5.95%		6.07%		5.96%		6.00%
Leverage - Short	0.9	97	0.7	77	0.7	79	8.0	82	8.0	90	0.7	78	0.5	55	2.3	84	2.0	74
Net Margin		3.79%		3.60%		3.60%		3.64%		3.55%		3.57%		3.81%		3.67%		3.62%
Lendings	3.1	282	3.2	302	3.3	313	3.4	324	3.6	322	3.7	332	3.7	342	9.6	299	10.9	332
Net Margin		4.44%		4.26%		4.21%		4.25%		4.41%		4.44%		4.31%		4.31%		4.40%
Other	-2.2	0	0.0	0	1.0	0	1.2	0	0.9	0	0.1	0	0.5	0	-1.2	0	1.5	0
Total	48.4	14,447	47.5	14,227	41.3	14,119	43.1	14,407	58.3	14,917	57.6	15,204	56.4	15,060	137.2	14,264	172.4	15,060





## Annex UniCredit bonds underwritten

Before 2014					
	Currency	Amount (€ m) M	aturity	Indexation	Spread
1 IT0004307861	Euro	600.0	29.12.2017	Euribor 1m	0.51%
April 2014					
2 IT0005010233	Euro	382.5	30.01.2017	Euribor 1m	1.78%
3 IT0005010241	Euro	382.5	28.04.2017	Euribor 1m	1.87%
4 IT0005010258	Euro	382.5	27.07.2017	Euribor 1m	1.94%
5 IT0005010738	Euro	382.5	25.10.2017	Euribor 1m	2.01%
6 IT0005010266	Euro	382.5	24.01.2018	Euribor 1m	2.08%
7 IT0005010274	Euro	382.5	22.04.2018	Euribor 1m	2.14%
8 IT0005010290	Euro	382.5	21.07.2018	Euribor 1m	2.19%
9 IT0005010357	Euro	382.5	19.10.2018	Euribor 1m	2.24%
10 IT0005010373	Euro	382.5	18.01.2019	Euribor 1m	2.29%
11 IT0005010613	Euro	382.5	01.04.2019	Euribor 1m	2.33%
12 IT0005010282	Euro	382.5	15.07.2019	Euribor 1m	2.37%
13 IT0005010399	Euro	382.5	13.10.2019	Euribor 1m	2.40%
14 IT0005010324	Euro	382.5	12.01.2020	Euribor 1m	2.44%
15 IT0005010365	Euro	382.5	10.04.2020	Euribor 1m	2.47%
16 IT0005010308	Euro	382.5	09.07.2020	Euribor 1m	2.49%
17 IT0005010381	Euro	382.5	07.10.2020	Euribor 1m	2.52%
18 IT0005010332	Euro	382.5	06.01.2021	Euribor 1m	2.54%
19 IT0005010316	Euro	382.5	04.04.2021	Euribor 1m	2.56%
20 IT0005010340	Euro	382.5	03.07.2021	Euribor 1m	2.58%
21 IT0005010225	Euro	382.5	16.10.2021	Euribor 1m	2.60%
22 IT0005009490	USD1	39.6	25.04.2017	USD Libor 1m	2.06%
23 IT0005010142	USD1	39.6	19.04.2018	USD Libor 1m	2.34%
24 IT0005010134	USD1	39.6	01.04.2019	USD Libor 1m	2.53%
25 IT0005010860	USD1	39.6	07.04.2020	USD Libor 1m	2.66%
26 IT0005010217	USD1	39.6	01.04.2021	USD Libor 1m	2.75%
Total	Euro	7,650		Euribor 1m	2.29%
	USD <sup>1</sup>	197.9		<b>USD Libor 1m</b>	2.47%
_					
July 2014					
27 IT0005040123	Euro	100.0	22.03.2016	Euribor 1m	0.79%
28 IT0005040099	Euro	100.0	22.01.2022	Euribor 1m	1.46%
Total	Euro	8,450		Euribor 1m	2.136%
	USD <sup>1</sup>	197.9		USD Libor 1m	2.468%

<sup>&</sup>lt;sup>1</sup> Amounts expressed at EUR/USD 1,2631 exchange rate (as of Sept 30<sup>th</sup>)



## **Annex Details on Net Commissions**

mln	1Q13	2Q13	3Q13	4Q13	1Q14	2Q14	3Q14	9M13	9M14
Brokerage	17.0	15.5	13.5	16.6	21.0	18.7	15.2	46.0	54.8
o/w									
Equity	15.0	12.7	11.0	13.4	18.1	15.0	11.8	38.6	44.9
Bond	2.3	2.6	1.3	2.4	2.2	2.8	1.6	6.2	6.6
Derivatives	2.3	2.3	2.0	2.0	2.3	1.9	2.4	6.6	6.5
Other commissions*	-2.5	-2.1	-0.8	-1.2	-1.7	-1.0	-0.7	-5.4	-3.3
Investing	24.0	24.7	25.2	27.8	26.4	29.5	29.7	73.9	85.7
o/w									
Placement fees	2.6	2.8	1.7	2.3	2.1	2.2	2.1	7.2	6.4
Management fees	24.9	27.5	27.6	28.6	29.0	31.2	33.6	79.9	93.8
to PFA's	-3.5	-5.5	-4.1	-3.0	-4.6	-3.8	-6.0	-13.2	-14.5
Banking	0.2	0.6	1.1	1.3	0.6	1.3	1.1	1.9	3.0
Other	-0.1	-0.1	-0.1	-0.4	-0.2	-0.2	-0.2	-0.4	-0.6
Total	41.2	40.6	39.6	45.4	47.7	49.3	45.8	121.4	142.9



<sup>\*</sup> Other commissions include security lending and other PFA commissions related to AuC

### **Annex**

## **Focus on New Stock Granting Plans**

Plan	S	Ве	neficiaries	M	ain triggers	Pa	yment			20	14 P&L estimates
"key people"	Incentive <sup>2</sup>	<b>&gt;</b>	CEO and other identified staff	<ul><li> </li></ul>	Business performance and linked to Company's/Group long term sustainability Qualitative and quantitative targets linked to Company's strategic plan	<b>&gt;</b>	50% cash in 2015-17 50% shares in 2018-20	•	Up to 4,220k new shares to be issued	<b>&gt;</b>	c.€3-3.5m (Staff expenses)
Plans for Fineco	Retention	•	CEO and other top managers  80 key employees	<ul><li></li></ul>	Individual permanence at the Company  Company's long term sustainability in terms of profitability and capital adequacy  Positive individual compliance assessment	•	2017-20 <sup>6</sup> 2015-17 <sup>6</sup>		dilution of 0.69% through 2020 <sup>7</sup>		
PFA network	Incentive	•	All PFAs, except new recruits <sup>4</sup>	<ul><li>&gt;</li><li>&gt;</li><li>&gt;</li></ul>	Total bonus pool based on 2014 net sales target Individuals' compensation depending inter alia on performance targets and size and quality of AuM All triggers as per retention of "key people"	•	2015-17 <sup>6</sup>	•	Served via purchase of shares on the market Maximum cost	•	c.€3-4m (Other administrative expenses)
Plans for PF	Retention	•	including	<ul><li>&gt;</li><li>&gt;</li></ul>	Total bonus pool based on 2015-17 cumulated net sales target Individuals' compensation depending inter alia on performance targets and size and quality of AuM All triggers as per retention of "key people"	•	2018-20 <sup>6</sup>		of €34.9m, spread from 2014 <sup>8</sup> to 2020		

- <sup>1</sup> Fineco's top management and other selected key people are also part to a number of existing UniCredit-wide incentive / retention plans
- <sup>2</sup> Referred to the Group Incentive System with Fineco shares
- <sup>3</sup> Selected on the basis of critical role, skills and potential
- <sup>4</sup> Excluding those receiving entry incentives during 2014
- <sup>5</sup> Only starting from the year after the expiration of the entry incentives
- 6 Split in equal tranches
- <sup>7</sup> Current number of shares is 606,274,033
- <sup>8</sup> From an accounting perspective a portion of bonus is recognised in P&L from 2014, the reference year for the targets



# Annex Revenue breakdown by Product Area

mln	1Q13	2Q13	3Q13	4Q13	1Q14	2Q14	3Q14	9M13	9M14
Net interest income	34.6	34.3	35.6	37.8	52.1	52.1	51.3	104.4	155.5
Net commissions	0.2	0.6	1.1	1.3	0.6	1.3	1.1	1.9	3.0
Trading profit	0.6	0.6	0.6	0.7	8.0	0.7	0.8	1.8	2.3
Other	-0.3	-0.2	-0.4	-0.3	-0.3	-0.2	-0.3	-0.9	-0.8
Total Banking	35.1	35.3	36.9	39.6	53.2	53.8	52.9	107.3	159.9
Net interest income	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Net commissions	24.0	24.7	25.2	27.8	26.4	29.5	29.7	73.9	85.7
Trading profit	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Other	-0.2	-0.2	-0.2	-0.3	-0.3	-0.3	-0.3	-0.7	-0.8
Total Investing	23.8	24.5	25.0	27.6	26.2	29.3	29.5	73.3	84.9
Net interest income	14.5	13.4	6.5	5.1	5.3	5.5	4.4	34.5	15.2
Net commissions	17.0	15.5	13.5	16.6	21.0	18.7	15.2	46.0	54.8
Trading profit	7.4	5.8	4.8	5.6	5.6	4.3	5.1	18.0	15.1
Other	-0.3	-0.3	-0.3	-0.3	-0.3	-0.3	-0.3	-0.8	-0.9
Total Brokerage	38.7	34.4	24.5	27.0	31.6	28.2	24.4	97.6	84.2



## Annex **Breakdown TFA**

mln	March 13	June 13	Sept. 13	Dec. 13	March 14	June 14	Sept. 14	Oct. 14
AUM	18,044	18,053	18,772	19,538	20,281	21,563	22,563	22,612
o/w Funds and Sicav	16,171	16,243	16,945	17,691	18,413	19,579	20,414	20,376
o/w Insurance	1,725	1,688	1,737	1,805	1,854	1,968	2,134	2,222
o/w GPM	148	122	90	42	15	15	15	15
AUC	10,496	10,616	10,890	11,550	12,074	11,903	12,034	12,092
o/w Equity	4,199	4,237	4,452	4,923	5,442	5,396	5,705	5,679
o/w Bond	6,176	6,280	6,347	6,546	6,558	6,429	6,256	6,334
o/w Other	121	99	92	81	75	77	73	79
Direct Deposits	12,325	12,286	12,482	12,518	13,251	13,731	13,584	13,372
o/w Sight	9,773	9,924	10,599	10,648	11,281	11,835	11,815	11,709
o/w Term	2,552	2,362	1,883	1,871	1,970	1,896	1,769	1,662
Total	40,865	40,955	42,144	43,607	45,607	47,196	48,181	48,076
o/wGuided Products & Services	4,608	4,865	5,156	5,546	5,875	6,534	7,237	7,582



## Annex Balance Sheet

mln	March 13	June 13	Sept. 13	Dec. 13	March 14	June 14	Sept. 14
Due from Banks	17,230	17,008	16,305	16,331	17,085	13,476	13,613
Customer Loans	551	561	550	641	669	696	700
Financial Assets	108	108	98	98	102	1,726	1,722
Tangible and Intangible Assets	106	106	107	108	108	109	109
Derivatives	96	158	160	179	131	36	23
Other Assets	239	223	245	325	219	271	269
Total Assets	18,330	18,164	17,465	17,682	18,314	16,313	16,436
Customer Deposits	12,529	12,497	12,744	12,732	13,474	13,911	13,741
Due to Banks	1,754	1,674	1,460	1,649	1,590	1,027	1,282
Securities in Issue	3,078	3,076	2,324	2,323	2,323	422	424
Derivatives	95	157	160	179	130	49	45
Funds and other Liabilities	400	371	366	381	341	433	429
Equity	474	390	413	419	456	472	514
Total Liabilities and Equity	18,330	18,164	17,465	17,682	18,314	16,313	16,436



## **Main Financial Ratios**

	March 13	June 13	Sept. 13	Dec. 13	March 14	June 14	Sept. 14
PFA TFA/ PFA (mln)	14.3	14.1	14.4	14.8	15.3	15.7	16.0
AuM/TFA	44%	44%	45%	45%	44%	46%	47%
Revenues per TFA (bps)	98.2	95.7	90.9	88.8	100.7	98.8	96.2
Adjusted Cost / income Ratio	51.7%	51.3%	51.0%	50.8%	44.7%	44.6%	45.5%
CT1_CET 1 Ratio	9.3%	9.8%	10.1%	12.2%	16.1%	19.5%	19.8%
Adjusted RoE	32.7%	34.0%	31.9%	28.6%	37.3%	38.3%	36.9%
Leverage Ratio					1.6%	1.98%	1.98%

